

3SIXTY WEB: THE FUTURE OF NOTICE PROCESSING

3Sixty Web is a cloud, browser-based solution that dramatically reduces admin time, speeding up every part of the PCN and FPN management process, and future-proofing your operations. From issuing notices to secure administration, case progression, enforcement, payments, and recovery— 3Sixty Web is lightning fast, simple, and automated. So, whether you're streamlining back-office workload or adapting to remote working, 3Sixty Web helps your authority work smarter, not harder.

KEY BENEFITS OF 3SIXTY WEB

- Estimated annual cost savings of £100k+*
- Up to 70% reduction in notice processing times
- Eliminate upgrade costs and downtime
- Highest level of security with Microsoft Azure
- Fully future-proof technology

MULTI-FACTOR AUTHENTICATION

Cybersecurity has never been a more critical issue than it is today. 3Sixty Web offers Multi-Factor Authentication (MFA) to protect your accounts, blocking unauthorised access even if passwords are compromised. So, rest easy knowing your system is safeguarded by the most advanced, trusted security technology available.

CUSTOMISABLE QUICK LINKS

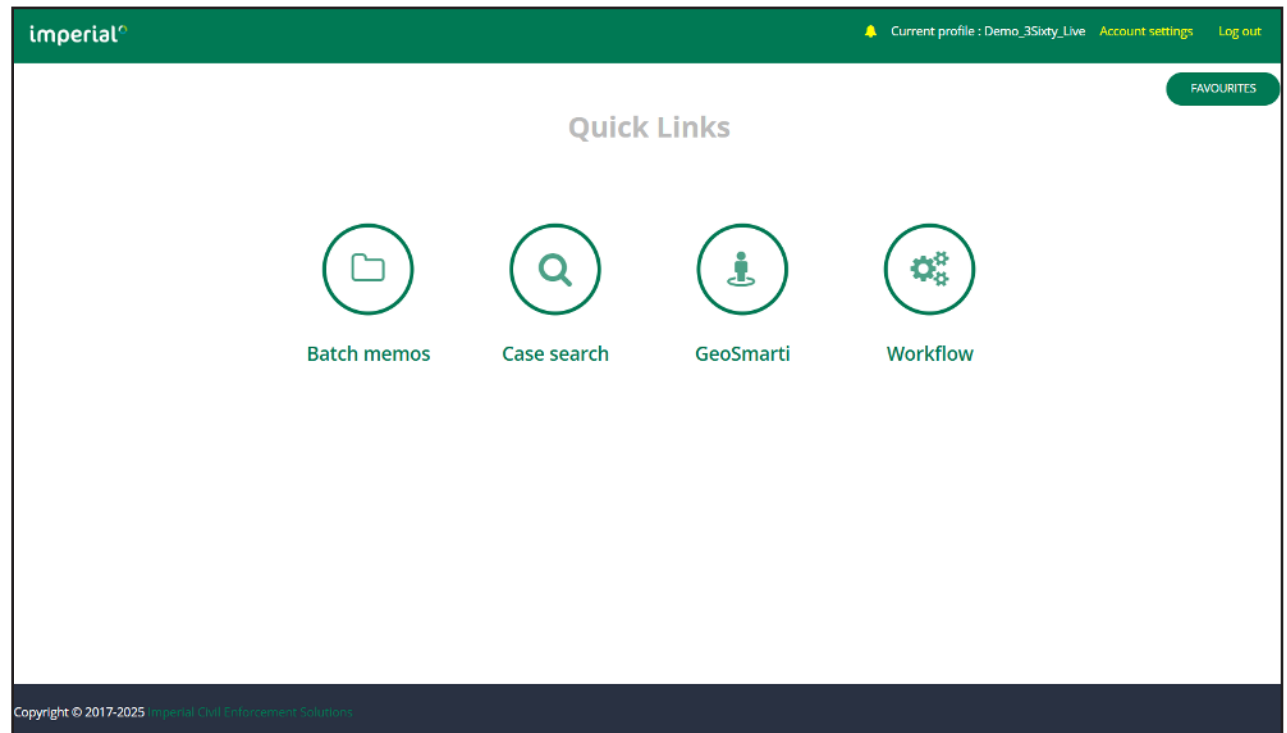
Speed up daily tasks with personalised quick links to frequently used functions. Each team member can tailor their workspace with favourites matching their role, saving time and enabling focus on priority tasks.

MODERN BROWSER-BASED INTERFACE

With 3Sixty Web's secure, Cloud-hosted solution your team can work from anywhere with an Internet connection. The new intuitive browser interface supports multitasking with multiple tabs, streamlining your workflows and boosting efficiency and productivity.

A PLATFORM FOR EXPANSION

Because 3Sixty Web is based on Microsoft Azure, we can spend less time managing infrastructure and can instead focus on developing and delivering powerful new functionality. So, your solution will continue to evolve, future-proofing your operations with continuous updates that evolve as your needs grow.



EFFICIENT EVIDENCE PACK CREATION

3Sixty Web makes evidence case pack creation a matter of minutes rather than hours! Automated workflows seamlessly reduce workload, freeing up teams to focus on case work. Removal of manual exports and formatting significantly boosts productivity, increasing team output and reducing frustration for all.

ENHANCED EMAIL AUTOMATION

3Sixty Web automatically detects and imports email attachments directly into relevant cases, eliminating manual uploads, reducing paper, and accelerating processing time—ensuring smarter, faster back-office performance.

EASILY ADD DOCUMENTATION

With the new 'Add Document' button, adding extra documentation (videos, images, non-correspondence files) to cases is an effortless task. These items are directly linked to the case history, eliminating unnecessary steps, improving accuracy, and enabling more complete records.



Case packs

NAS pack Case details as Pdf

Serial number

Enter Serial Number CLEAR SEARCH

Serial number	Created on	Created by
ST12003338	23/07/2025 10:38	DEMO
ST12003338	23/07/2025 09:13	DEMO
ST12003338	22/07/2025 23:12	IS
ST12003338	22/07/2025 23:11	IS
ST12003338	22/07/2025 23:10	IS

Image selection

Select images to include by checking the relevant tick boxes. Click OK to continue and create a case pack.

Appel Support Documents

Serial number	Created on	Status	Actions
7	22/07/2025 23:14	Complete	
2	22/07/2025 23:12	Complete	
1	22/07/2025 23:10	Complete	

Assign incoming e-mail

Refresh

Emails last updated on 29/07/2025 at 13:33:10

Received	From	Subject	Status	Actions
06/11/2019 14:48	mike.hancorn@test.com	Incoming E-mail - ST10000984	Unassigned	
13/11/2019 10:55	mike.hancorn@test.com	Incoming E-mail - ST04203524	Unassigned	
24/04/2020 06:34	richard.lockwood@imperial.c...	Incoming E-mail - DP00000029	Unassigned	
27/05/2025 10:18	mike.hancorn@imperial.co.uk	My PCN EP7010480A	Unassigned	
23/06/2025 11:05	mike.hancorn@imperial.co.uk	Parking Ticket	Unassigned	

Assign e-mail to case(s)

Suggest Case No.

Case No.

Progression

Do not progress case(s) - add e-mail ONLY

From : mike.hancorn@test.com
Subject : Incoming E-mail - ST10000984

I am writing to you to formally challenge the PCN that was served on my vehicle. I believe that the ticket was issued incorrectly, as the Traffic Officer did not have his hat on when he placed the ticket on my car! Therefore please cancel this ticket and let me know that no further action is required by myself. Yours Mr Indignant Tunbridge Wells FATHER MIKE Hancorn 7 Hill Street Bristol United Kingdom BS1 5PU Work Phone: 07970545454

Workflow

Unallocated cases | **Allocated cases** | Setup | Message queue

3 cases found

Inbox	Entered date	Serial number	Allocated to	Allocated date	
Charge Cert	17/08/2023	ST99000317	BNA	08/05/2025	View
Formal Repts	18/07/2024	ST99000383	BNA	08/05/2025	View
Incoming Challenges	26/10/2022	ST76100017	BNA	01/11/2023	View

STREAMLINED WORKFLOW MANAGEMENT

3Sixty Web transforms workflow management with clear queue visibility and one-click task assignments, letting you instantly access the oldest job in any queue without navigating workflow channels. This saves time, ensures accuracy, and ensures tasks are handled promptly – so users are more efficient and resource allocation smarter than ever.

INTEGRATED SECURITY MODULE

Easily manage user roles and permissions with the integrated security module. Admins can quickly configure, update, and assign user profiles in the same interface—supporting scalable, secure, and compliant system access as teams grow and evolve.

Security

Users | Roles | Signatures

+ADD A NEW USER

Username: Enter Username | Initials: Enter Initials | Active: <All>

CLEAR SEARCH | SEARCH

82 users found | First < 1 2 3 4 5 > Last

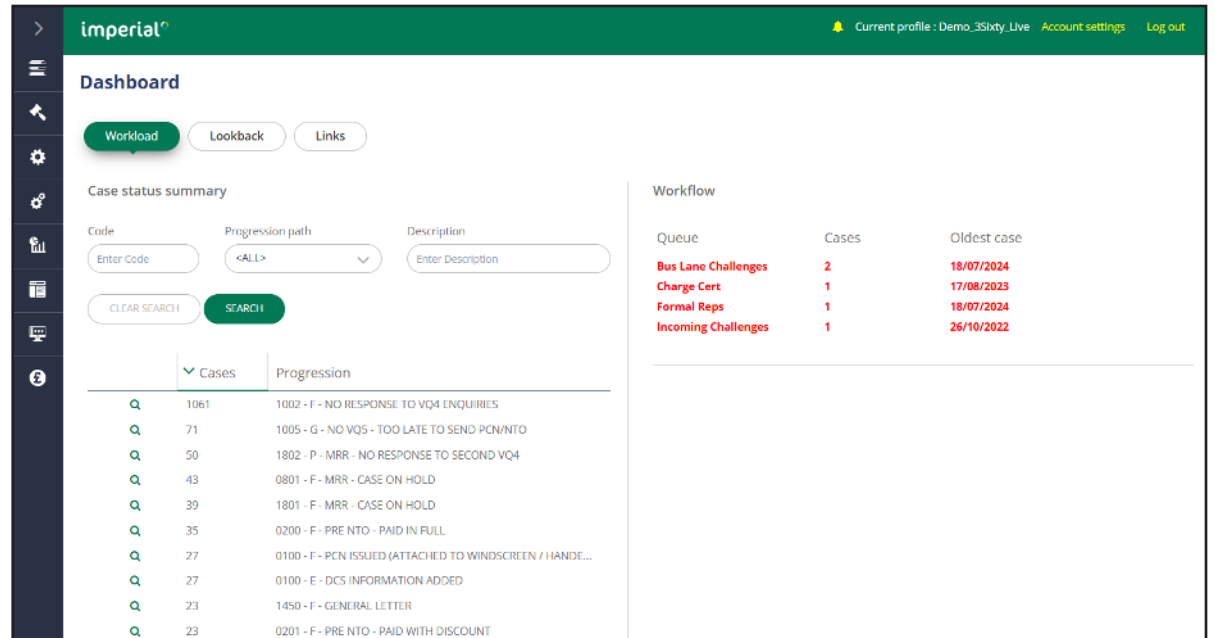
Username	Initials	Active	
Admin	AD	<input checked="" type="checkbox"/>	
AngelaL	AL	<input checked="" type="checkbox"/>	
Autoprogression	AP	<input checked="" type="checkbox"/>	
BarneyN	BNA	<input checked="" type="checkbox"/>	

ELECTRONIC SIGNATURES INTEGRATION

3Sixty Web simplifies the process of adding electronic signatures to letters and communications, enhancing efficiency and document authenticity. This integration streamlines workflows, reduces the time spent on document preparation, and ensures all outgoing communications maintain a consistent and professional appearance.

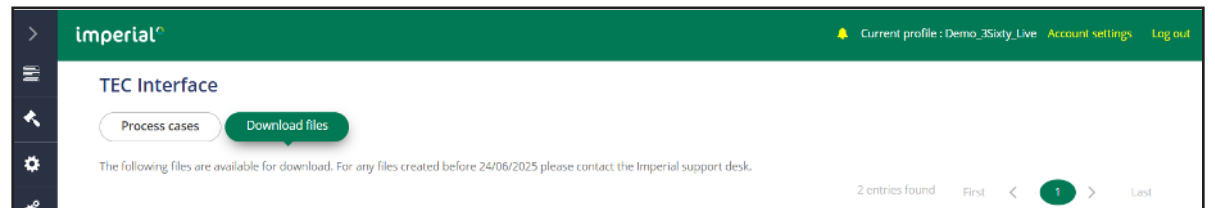
INTERACTIVE DASHBOARD INTERFACE

The new 3Sixty Web dashboard is an intuitive and efficient tool, offering live, self-refreshing graphical reports that keep your team informed and in control, streamlining the process of tracking and managing cases. Dive into real time data and system metrics with one click, enabling faster decision making and complete visibility at your fingertips.



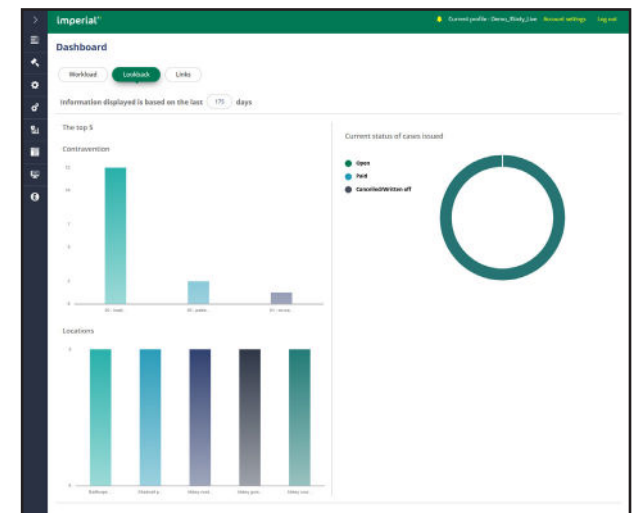
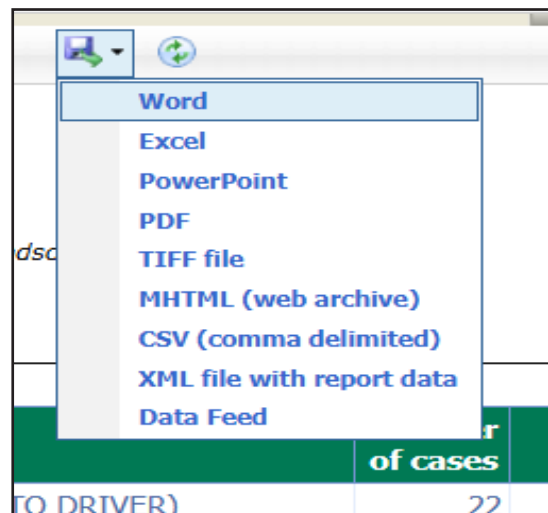
IMPROVED TEC INTERFACE

The simplified TEC (Traffic Enforcement Centre) interface streamlines handling files (e.g., registrations and warrants), saving time and reducing administrative burden. With automated batch creation and scheduling, the system notifies when tasks are complete and directs users to the batch download, eliminating manual search. Clear explanations for batch rejections help users quickly identify and remove invalid cases, reducing errors and increasing submission accuracy. This minimises frustration, accelerates workflows, and enhances productivity.



ENHANCED REPORTING TOOLS

Built on SQL Server Reporting Services (SSRS), the 3Sixty Web platform delivers dynamic and automated reporting. Whether exporting to Excel, PDF, or XML, scheduling reports, or sharing data effortlessly, it empowers your team with timely insights for smarter, data-driven decisions. Future updates will offer even broader analytics and enhanced visual customisation.



GEOSMARTI INTEGRATION

Fully embedded within 3Sixty Web, GeoSmarti delivers real-time geographic insights without toggling between systems. With better location-based data management, workflows are faster, more intuitive, and accurate—another example of how 3Sixty Web is designed to help you work smarter.

EXPERIENCE 3SIXTY WEB

Join the future of notice processing with 3Sixty Web —simpler, smarter, faster.

Contact us today and revolutionise your penalty management operations.

The screenshot displays the Imperial 3Sixty Web interface. At the top, the Imperial logo is on the left, and navigation options include Live assist, Incidents, Jobs, On-street log, PCNs by day, PCNs by time, and Custom filter. The user name 'Barney Necus (Demo_3Sixty_Live)' is on the right. Below the navigation bar is the 'Live Assist' section, which includes a 'CEO' dropdown menu set to 'All CEOs', a 'Filter criteria' section, and buttons for 'Settings' and 'Icon key'. The main area is a map of Bristol, showing various streets and landmarks. Several red and green icons are overlaid on the map, representing incidents or jobs. The map includes zoom controls and buttons for 'Export map' and 'Hide sidebar'.



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